



CH. BALLURAM GODARA GOVERNMENT GIRLS COLLEGE

Near Bhagat Singh Chowk, Ravindra path, Sriganganagar-335001 (Rajasthan)

Ph. No. – 0154 – 2470293

Email :- principalbrgcollege@gmail.com

GRIEVANCE REDRESSAL POLICY

The College has an effective Grievance Redressal Mechanism, consisting of committees and cells that focuses on careful and sensitive handling of student grievances.

- **Constitution of committees :-**The committees for grievance redressal are formed with the purpose of providing a platform to the students to address their issues and get them resolved. These committees include:
- **Internal-Complaint Redressal Cell**
 - **Women Harassment Grievance Redressal & Safety Committee**
 - **Anti – Ragging Committee**
 - **Grievance Redressal (Online: Sampark Portal) Committee**
 - **Discipline and Internal Security Committee**
- **Objectives:-**The committees for grievance redressal have been constituted for the redressal of the problems reported by the Students and the staff of the College with the following objectives:
- Uploading the dignity of the college by ensuring strike free atmosphere in the college through promoting cordial student-student relationship and student-teacher relationship
 - Encouraging the Students to express their problems freely, without any fear of being victimized.
 - Advising Students of the College to respect one's the right and dignity of one another.
 - Counselling all the Students to refrain from inciting Students against other Students, teachers or College administration
 - Advising all staff members to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.
- **Responsibilities :-**
- Provide an avenue for the aggrieved students to redress their individual grievances in order to have a healthy atmosphere among students, staff and administration in the institute.
 - Comply with the UGC, CCE and affiliating Maharaja Ganga Singh University, Bikaner Regulation.
 - Discuss and resolve the grievances, if any received in writing from the concerned students.
- **Procedure:-**
- The setting of the Grievance Redressal Committees for students has been published widely/ displayed on notice boards and webpage of the college.
 - The students may feel free to put up a grievance and drop it in boxes placed at noticeable locations who want to remain anonymous, put in writing their grievance and suggestion for improving the academic and administrative atmosphere in the College.
 - Counselling support and awareness campaigns are consistently held to eradicate ragging and spread awareness regarding sexual harassment prevention and foster a culture of mutual respect and harmony within the college campus.


PRINCIPAL
Ch. Balluram Godara Govt. Girls College
Sri Ganaganagar (Raj.)